



LIMITED LIFETIME WARRANTY...

We've Got You Covered

School Specialty warrants Classroom Select or Royal Seating® brand product(s) or component(s) substantial defects (the loss of serviceability) in material or workmanship, under normal classroom use, with some exceptions that are included within this document. This warranty applies to all Classroom Select or Royal Seating brand products/components purchased on or after September 1, 2023.

What Does this Warranty Not Cover?

Any situations of product failure or damage, because of:

- Normal wear and tear over time
- Misuse, negligence, acts of God, abuse, accidents, vandalism;
- Freight damage, improper installation, failure to follow assembly instructions, failure to perform routine inspection or required maintenance/service, installation & site transport accidents/incidents to product/components;
- Alterations to the product not expressly authorized by School Specialty, product or materials used by a third party other than the primary owner for lease, rental, re-sale, remarketing, and distribution or from any causes having an origin other than in the material or manufacture of the product;
- Materials specified under custom ordering are warranted under the specifications of the manufacturing material supplier and are exempt from this warranty;
- Products considered by School Specialty to be consumables, such as lightbulbs, batteries, and promotional materials are not warranted; or;
- The unsuitability of flooring.
- Damage from environmental factors (water or dense humidity)

Some natural variations occurring in polypropylene, laminate, hard plastic, powder coat, upholstery, or other natural materials are inherent to their character and are not considered defects. The colorfastness and the matching of colors, grains, or textures of these materials are not covered under this warranty. The products are intended for interior use unless otherwise specified by the manufacturer for outdoor use.

Also, consequential, and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

Who is responsible for the Suitability of Flooring?

It is the responsibility of the purchaser to determine the suitability of the flooring to be used with school furniture glides and casters. School Specialty is not responsible for damage to flooring. Products are recommended to be used for their designed and intended purposes.

What is the period of coverage?

The period of coverage is for the length of time listed below. "Limited Lifetime" coverage lasts for as long as the original purchaser owns the product. Warranty coverage for all products covered under this warranty terminates if the product is sold or is otherwise transferred to another person or entity.

COMPONENT CATEGORY		COVERAGE (YEARS)
SURFACES & MATERIALS **Warp, cupping, natural movement of wood is possible and expected when exposed to large temperature and humidity changes and not covered under this warranty	Vertical Markerboards - Porcelain Steel	Limited Lifetime
	Vertical Markerboards - Painted Steel	5
	Vertical Markerboards - Laminate	3
	Horizontal Markerboards - Porcelain Steel	10
	Horizontal Markerboards - Painted Steel	5
	Horizontal Markerboards - Laminate	1
	Work Surfaces - Hard Plastic	Limited Lifetime
	Work Surfaces - Solid Wood and Butcher Block**	Limited Lifetime
	Work Surfaces - Phenolic	Limited Lifetime
	HPL Surfaces (T Mold, Lock Edge, and Vinyl Banded Edge)	10
	LPL Surfaces	3
	Tempered Glass	10
COMPONENT CATEGORY		COVERAGE (YEARS)
ACCESSORIES & COMPONENTS	Casters - Hard (Rigid Plastic)	10
	Casters - Soft (Rubber)	10
	Glides - Nylon	5
	Glides - Steel	5
	Glides - Felt	3
	Glides - Rubber	5
	Electronic Accessories	1
	Drawers, Drawer Slides, and Locks	5
	Steel Accessories (Boxes, Racks, Hooks, etc.)	Limited Lifetime
	Rubber Springs	10
	Carpet(s)	3
COMPONENT CATEGORY		COVERAGE (YEARS)
DESKS & TABLES	Adjustable height mechanisms - (mechanical) including mechanisms and levers	5
	Adjustable Height Mechanisms - (pneumatic / gas cylinders) including Mechanisms and Levers	3
	Adjustable Height Mechanisms - (electric)	3
	Steel frames, welded or unitized (desks and tables)	15
	Steel Legs, Activity Table Legs	10
	Folding Table Torsion Bars	16
	Wooden Table Frames	10
COMPONENT CATEGORY		COVERAGE (YEARS)
SEATING **Softening and flattening of foam and filling materials is possible with normal use and aging and is not covered under this warranty	Seating Controls/Mechanisms/Pivots	5
	Height Adjust Pneumatic Cylinders	5
	Steel Frame Elements (seating)	Limited Lifetime
	Injection Molded Seat Shells	Limited Lifetime
	Upholstered and Foam Seating**	5
	Wooden Seating Frames	10
COMPONENT CATEGORY		COVERAGE (YEARS)
STORAGE	Steel Frame Elements (storage)	Limited Lifetime
	Wooden Storage Structural Elements	10

What Will School Specialty Do to Correct Problems?

If the product's material or workmanship is deemed defective (NOT serviceable), School Specialty will, at its sole discretion, do one of the following:

- Replace the product; or
- Repair the product on site; or
- Repair the product at the manufacturer's facility; or
- Return the product's purchase price.

If deemed replaceable, School Specialty may require defective product to be returned. Shipping instructions will be provided. If the product is no longer manufactured by Classroom Select or Royal Seating, School Specialty may substitute a comparable product for replacement.

What Will School Specialty Not Do?

If School Specialty takes action to correct a defect, School Specialty will not renew or extend this warranty to a repaired or replaced product. School Specialty will not honor the attempted transfer of this warranty.

How Do You Get Service?

Products believed to be defective must be reported to School Specialty promptly. You should contact your School Specialty representative. If your School Specialty representative is unavailable or unable to provide service, you should:

Call 1-888-388-3224 or email: CSsupport@schoolspecialty.com

Are There Any Limitations on Other Warranties?

Yes, the period of coverage for implied warranties, including warranties of merchantability and warranties of fitness for a particular purpose, are limited to the same period of coverage of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

How Does State Law Apply?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.